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Cordoba Guitars

OUR RETURN POLICY:

Ordered the wrong item? Item not what you thought it would be? No problem. We'll accept any returns or exchanges within 30 days of the original online purchase. We can only exchange or return unworn/unused products purchased from Cordobaguitars.com.

Customers are responsible for shipping the exchange/return merchandise. We highly advise securing a tracking number for your return, as Cordobaguitars.com will not be liable for any return packages lost in transit. Any merchandise returned in condition other than new will not be accepted.

To return/exchange an item, please fill out the form on the opposite side of this postcard and enclose it with your item. Please return your item to:

Córdoba Guitars
Attn: Webstore Returns
1401 Stellar Drive
Oxnard, CA 93033-2458

Further Questions? Please email via cordobaguitars.com/contact-cordoba or call 310-586-1180 and we'd be happy to help!



CORDOBAGUITARS.COM RETURN/EXCHANGE FORM

Once your package has been received at cordobaguitars.com, your refund will be processed in the original form of payment within five business days. You will be notified via email to the address listed on your account when this transaction has taken place. Please note that your banking institution may require additional days to process and post this transaction to your account once they have received the information from cordobaguitars.com.

Your Name	
Your Address	Your email address
Your Phone Number	Receipt Number
Exchange or Return? (Please circle)	
↳ If Exchange, which item would you like instead?	
Reason for Return or Exchange: <input type="checkbox"/> Wrong Item <input type="checkbox"/> Wrong Size <input type="checkbox"/> Wrong Color <input type="checkbox"/> Other: _____ _____ _____	Please send item to: Córdoba Guitars Attn: Webstore Returns 1401 Stellar Drive Oxnard, CA 93033-2458 Please remember to get a tracking #. Córdoba Guitars is not liable for items lost in transit.